



Genifax System Administrator Training

Omtool Training for System Administrators

OPTIMIZE YOUR COMMUNICATION CAPABILITIES

Protect your company's investment in Genifax—the system that cost-effectively manages fax messaging of critical business documents. Implementing the system within your unique environment and maintaining it successfully requires knowledge and experience with the product. Omtool's System Administrator training jumpstarts the process of thoroughly understanding how to install, configure and maintain the Genifax system to keep it operating at optimal efficiency and reliably. Attendees will learn to:

- Obtain maximum performance and throughput
- Optimize system configuration
- Avoid downtime
- Fine tune the system to match the company's environment
- Apply tips and techniques discussed and explained in an interactive, small group setting

Omtool's Administrator Training is a great way to get hands-on intensive experience that will send students back to their companies with confidence in managing the Omtool fax system. The Administrator course is a 3 day class held at the company's headquarters in Andover, MA, a half-hour north of Boston. This course assumes a knowledge and understanding of the Windows environment. At the end of the course, students receive a workbook useful for reference, and a Certificate of Accomplishment.

Attendees' Comments

"(The instructor) provided ample opportunities for questions."

"Course is perfect for administrators."

"There is no doubt (the instructor) knows the product and can teach the material."

What can attendees gain from this course?

- An understanding of relevant telephony terms and operations
- Obtain proficiency in installing, configuring, and troubleshooting fax hardware and software components
- Learn to optimize the server for enhanced performance
- See how to add Exchange, Notes and SMTP connectors
- Customize user profiles, understand and use templates and forms
- Perform client installs, review end user features such as Print to Mail, and web-based client

For the system administrator...

You'll learn to configure a fax messaging system, understand the telephony terms you need to know, install the system and troubleshoot it. You'll see how fax messaging works, understand the message flow, and how to optimize for maximum advantage. The small class size ensures you'll receive individual attention, and get your questions answered. Ongoing classroom discussions let you benefit from others' experiences. The instructors' in-depth fax product knowledge can help you quickly achieve a level of expertise difficult to gain working on your own, so your system is up and running quickly and stays that way.

For more information or to sign up for a class, contact Omtool at **1.800.886.7845** or go to our customer web site and log on www.omtool.com/support.



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